### MATUL Resources

### 150 Essential Books for the MATUL

Viv Grigg, 10 April 2010, rev Dec 2010, rev June 2011

(from the course outlines submitted from the four schools. Always in process, please send you best suggesitons) .

The following have been identified as essential reading for the MATUL Program for Course Designers and all students at some point during the program. These answer the question, "If over two years I was able to read 150 books on holistic churchplanting movements and transformational mission among the urban poor, what would they be?"

Each school is requested to evaluate the master list of 800 books and identify what you think are core texts and return to the coordinator, so this list can be updated. This list does not include the local literature which is developed as separate lists, unless that literature is significant globally and accessible.

Someone needs to go through and update these to the most recent publication dates, and find out the prices. Each school needs to have their faculty go through and indicate what they feel are the critical texts for their course. Such lists will always be evolving.

All references are to be in APA 6 format. It is highly recommended that you use Endnote to format references then set its output to APA 6.

This should be reviewed along with the lists of indigenous course materials from India, Africa, Philippines.

#### Overall Integration of the Program

The logical starting place would be the life of Kagawa of Japan who modelled both incarnational ministry and societal transformation from an evangelical base:

* Davey, Cyril. (2000). *Saint in the Slums: Kagawa of Japan*. Jersey City: Parkwest Publications.

This would be followed by the theology and practice of holistic churchplanting in the slums:

* Grigg, Viv. (2004). *Companion to the Poor*. Monrovia, CA: Authentic Media.

And that would be complimented by the theology and practice of holistic ministry that is the basis of much Christian development agency thinking known as “holistic ministry”. Articles on diverse aspects of slum theology in a reader of diverse articles with a global view of slum issues:

* Bessenecker, Scott. (2005). *Quest for Hope in the Slum Community*. Waynesborough, GA: Authentic.

Sociology and Geography of the Slums

* Neuwirth, R. (2005). *Shadow Cities: A Billion Squatters, A New Urban World*. New York and Oxon, UK, Routledge.
* UN-HABITAT (2003). *The Challenge of the Slums: Global Report on Human Settlements*. Nairobi, Earthscan.

#### TUL500 Writings, Reign and Reality and Theology

Beginning with an overview of Biblical theology from the perspective of the poor is critical for the program

* Dyrness, William. (1982). *Let the Earth Rejoice***.** Manila, Philippines: Institute for Studies in Asian Church and Culture.
* Glasser, Arthur, Charles van Engen & Gilliland, Dean. (2003). *Announcing the Kingdom*. Grand Rapids, MI: Baker Academic.

**Biblical Themes of Oppression and Injustice:**

* Tamez, Elsa. (1982). *Bible of the Oppressed*. Maryknoll: Orbis. Or
* Or Hanks, Thomas. (1983). *God So Loved the Third World: The Biblical Vocabulary of Oppression*. Maryknoll: Orbis.

**Urban Theological Style**

The idea of “Transformational Conversations” or storytelling as a way of doing theology throughout the program is developed from:

* Grigg, Viv. (2000b, Nov 2000). *Urban Theology as Transformational Conversation: Hermeneutics for the Post-Modern Cities*. Retrieved Dec 8, 2001, from <http://pcbc.webjournals.org/articles/1/11/2000/3177.htm>. or available at [www.Urbanleaders.org/PhD/](http://www.Urbanleaders.org/PhD/) (donwload and bind)
* Bevans, Stephen B., S.V.D. (1996). *Models of Contextual Theology*. Maryknoll: Orbis.
* Van Engen, Charles. (1996). *Mission on the Way: Issues in Mission Theology*. Grand Rapids, MI: Baker Book House.
* Graham, B. (2010). *Becoming a Participant in God’s Story Among the Nations: Mentorship Guide*. Pasadena, US Centre For World Mission. (On CD, download and bind)

**Development Theory**

Each section of the scriptures is related to Biblical models of development and mission.

* Bellingham, G.R. (1987). *A Biblical Approach to Social Transformation.* Unpublished D. Min Thesis, Eastern Baptist Seminary, Philadelphia. (on CD, print and bind)
* UN-HABITAT (2003). *The Challenge of the Slums: Global Report on Human Settlements*. Nairobi, Earthscan.

#### TUL505 Language and Culture Learning

* Larson, Donald. (1984). *Guidelines for Barefoot Language Learning*. St Paul, MN: CMS Publishing, Inc.
* Fetterman, D. (2007). *Ethnography: Step by Step* (3rd ed.): Sage Publications.
* Lareau, A. (1996). *Journeys through Ethnography: Realistic Accounts of Fieldwork*, Westview Press.
* Slimbach, R. (2010). *Becoming Worldwise: A Guide to Global Learning*, Stylus Publishing.
* Summer Institute of Linguistics *Comprehensive “How-To” Book for Learning Any Language.* Pasadena: Author.
* Eugene A. Nida, (1976). *Customs and Culture – Anthropology for Christian Missions.* Pasadena: William Carey Library.
* Louis J. Luzbetak, (1989) *The Church and Cultures – An Applied Anthropology for the Religious Workers.* Illinois: Divine Word Publications Techny. ($32.85 Amazon new)
* Myron Loss, (1983) *Culture Shock – Dealing with Stress in Cross-Cultural Living.*  Indiana: Light and Life Press,.
* Brewster, Thomas E. and Elizabeth S. Brewster. (1984). *Language Acquisition Made Practical:*
* Hesselgrave, David J. (1987). *Communicating Christ Cross-culturally.* Allahabad: St. Paul’s Publications, 1987.
* Heibert, Paul G. (1987).*Anthropological Insights for Missionaries.* Michigan: Baker Book House, 1987.

#### TUL 520 Urban Poor Spirituality

**Urban Poor Spirituality**

* Boa, Ken. (2001). *Conformed to his Image*. Grand Rapids: Zondervan.
* Bonaventure. (1978). *The Soul's Journey into God, The Tree of Life, The Life of Saint Francis* (Ewert Cousins, Trans.). New York: Paulist Press.

**On a Theology of the Holy Spirit**

* Kärkäinen, Veli-Matti. (2002). *Pneumatology*. Grand Rapids: Baker.
* White, John. (1988). *When the Spirit Comes With Power: Signs and Wonders Among God's People*. Downers Grove, IL: InterVarsity Press.

**Catholic Spirituality Among the Poor**

* Gutierrez, Gustavo. (1984). *We Drink from our Own Wells: The Spiritual Journey of a People*. New York: Orbis Books; London: SCM Press.
* Nowen, H., D. P. McNeil, et al. (2005). *Compassion: A Reflection on the Christian Life*, Image Publishing.
* Ignatius. (1989). *Spiritual Exercises*. New York, Doubleday. (Amazon $8.99).

**On a Spirituality for Workers among the Poor**

* Bessenecker, S., Ed. (2010). *Living Mission: The Vision and Voices of New Friars*. Downers Grove, WI, Intervarsity Press.
* Harris, Maria. (1996). *Proclaim Jubilee*. Louisville, Kentucky: Westminster.

**On Spiritual Warfare**

* Murphy, E. (1996). *The Handbook of Spiritual Warfare*. Nashville, Thomas Nelson.

**On Spiritual Gifts**

* Wimber, John & Springer, Kevin. (1986). *Power Healing*. London: Hodder & Stoughton.

#### TUL 530 Urban Poor Churchplanting

* Grigg, Viv. (2004). *Companion to the Poor*. Monrovia, CA: Authentic Media.
* Grigg, Viv. (1992/2004). *Cry of the Urban Poor*. London: Authentic Press.
* Hesselgrave, David. (1980). *Planting Churches Cross-Culturally*. Grand Rapids: Baker Book House.

**Broader Church Growth Principles (not specific to the poor)**

* Garrison, David. (2003). *Church Planting Movements: How God is Redeeming a Lost World*. Wigtake Resources..
* McGavran, Donald. (1970). *Understanding Church Growth*. Grand Rapids: Eerdmans. (must be 1st not 3rd edition)
* Greenway, Roger S. *Discipling the city: A comprehensive approach to urban mission.* Grand Rapids: Baker 1992.
* Neighbour, R. J. (1988). *The Shepherd's Guidebook*. P.O. Box 19888, Houston, Texas 77224, Touch Outreach Ministries Inc. Urban, Church, Transformation, Churchplanting, MATUL
* Livingstone, G. (1993). *Planting Churches in Muslim Cities*. Grand Rapids, MI, Baker Book House. 205-223.
* Gibbs, E. (1978). *Urban Church Growth: Clues from South America and Britain*. Bramcote, Notts, Grove Books.
* Greenway, Roger. (1979). *Discipling the City: Theological Reflections on Urban Mission*. Grand Rapids, Baker. Urban, Church, Transformation
* Conn, H. (1996). *Planting and Growing Urban Churches*. Grand Rapids, Baker Book House.

Various methodologies of churchplanting (Tim Keller, DCPI, Organisc, House Church etc, no one ethoology useful for slums, best use grassroots CD at urbanleaders.org)

**Urban Research**

* Waymire, Bob & Carl Townsend *Discovering Your City* Etna C.A.: Light International 2000.

#### TUL540 Urban Theology and Reality

**Anthropological Studies** from within the slums: Examining the causes and structures of poverty in the fields of history, anthropology and sociology, urban theology and global urban studies must begin from the slums**.**

* Lewis, Oscar. (1966). "The Culture of Poverty." *Scientific American, 215* (4), 3-9. or
* de Jesus, Carolina. (1983). *Diary of Carolina de Jesus*: Mass Market Publishers or
* or Jocano, F. Landa. (1975). *Slum As a Way of Life*. Manila: New Day Publishers, Box 167, Quezon City 3008. or
* or LaPierre, Dominique. (1985). *Calcutta, City of Joy*: Doubleday.

**Theological Overview**

* Conn, Harvey & Ortiz, Manuel. (2001). *Urban Ministry*. Downers Grove: Intervarsity Press.
* Dawson, J. (1989). *Taking Our Cities for God*. Lake Mary, FL, Creation House.
* Frangipane, F. (1991). *The House of the Lord*. Lake Mary, FL, Creation House.
* Bakke, R. (1997). *A Theology As Big As the City*. Downers Grove, IL, IVP Press.
* Ellul, J. (1997). *The Meaning of the City*. Greenwood, SC, Attic Press.
* Smith, David. (2010) *Seeking a city with foundations: theology for an urban world.* Intervarsity Press ISBN 978-1844745319

**Urban Sociology and History:** this cannot be divorced from the nature of cities themselves. Nobody has surpassed Max Weber’s foundations of Urban Sociology

* Weber, Max. (1958). *The City*. New York, NY: The Free Press.
* Berger, Peter L., Berger, Brigitte & Kellner, Hansfried. (1973). *The Homeless Mind: Modernization and Consciousness*. New York: Random House.

**Urban Religious Movements**

* Martin, David. (2002). *Pentecostalism: The World Their Parish*. Oxford: Blackwell.

**Global Overviews of the Slums**

* UN-HABITAT. (2003). *The Challenge of Slums: Global Report on Human Settlements 2003*. Nairobi: Earthscan.
* Neuwirth, Robert. (2005). *Shadow Cities: A Billion Squatters, A New Urban World*. New York and Oxon, UK: Routledge.
* Bessenecker, S. (2005). *Quest for Hope in the Slum Community*. 129 Mobilization Drive Waynesboro,  
   GA 30830 USA, Authentic.

**Political Economy and the Modern City**

# Smith, David. (1996). *Third World Cities In Global Perspective: The Political Economy Of Uneven Urbanization*. Westview Press

#### TUL 550 Working with the Marginalised

**Addictions**

* Anderson, Neil. (1996).*Freedom from Addiction* Regal Books.
* Any book on the ten steps of Alcoholics anonymous

**Street Children**

* Anderson, Jeff. (2001). *Restoring Children of the Streets*. Manila, Action International Ministries. Available as a free download at <http://www.actionintl.org/action/component/option,com_docman/task,cat_view/gid,67/> Last accessed Oct 4, 2007. Also available on the [www.Encarnação.rg/MATUL](http://www.encarnacao.rg/MATUL) website. (download and bind)

**Drug Addiction**

* Pullinger, Jackie & Quicke, Andrew. (2007). *Chasing the Dragon*: Regal Books.
* Wilkerson, David. (2002). *The Cross and The Switchblade*: Zondervan.

**Commercial Sex Workers**

* Justice Ventures International, *Justice: The Order That Love Requires* (2007)
* Joseph D’Souza and Benedict Rogers, *On The Side of the Angels: Justice, Human Rights and Kingdom Mission*, (2007) Pg 13-50
* Universal Declaration of Human Rights
* Human Development Report 2000 on Human Rights and Human Development

#### TUL 555 Educational Centre Development

* Freire, Paulo. (1986). *Pedagogy of the Oppressed* (Myra Bergman Ramos, Trans.). New York: Continuum. (though it is often easier to read someone who has summarised his teachings)

**Childhood Education**

* Hurlock,Elizabeth, *Developmental Psychology (or any book in Child Psychology or Human Growth and Development).*
* Verna Hildebrand & Patricia F. Hearron, 1977, *Management of Child Development Centers.* Prentice Hall Inc. New Jersey

**Vocational Education**

* Oza, Jayashree, Pandey, Anushree, Sahukar, Nimeran, Saxena, Rakesh, Singh, Deepali, Tyagi, Prashant,. (2001). *Vocational Guide: For the young and enterprising.*New Delhi: UBSPD
* Copa George H. & Jerome Moses, Jr., *Planning and Vocational Education,* New York: Gregg Division, McGRAW-HILL BOOK COMPANY, 1983.
* Venkataiah S., (Ed.), *Strategies and Theories of Vocational Education,* New Delhi: Anmol Publications Pvt. Ltd, 2001.

#### TUL560 Community Economics in the Slums

**Economic structures of the informal sector**

* de Soto, Hernando. (2003). *The Mystery of Capital: Why Capitalism Triumphs in the West and Fails Everywhere Else*: Basic Books.
* ---. (1989). *The Other Path*. New York, Harper & Row.

**Theology**

* Grigg, Viv. (2010) *Kingdom Economics.* Auckland: Urban Leadership Foundation. <http://www.urbanleaders.org/matul/560CoopEconomics/economicdiscipleshipbook.doc> (download and bind)
* Grant, G. (1986). *In the Shadow of Plenty*. Fort Worth, TX, Dominion Press.
* --- (1987). *Bringing in the Sheaves: Transforming Poverty into Productivity.* Fort Worth, TX, Dominion Press.
* North, G. 1986. *Honest Money: Biblical Principles of Money and Banking*. Fort Worth, Texas, Dominion Press

**Microfinance**

* Busseau, David & Mask, Russell. (2003). *Christian Micro-Enterprise Development - An Introduction*. Oxford: Regnum Books.
* Greer, Peter and Phil Smith. (2009) *The Poor Will Be Glad.* Grand Rapids: Zondervan ($20 Barnes and Nobles)
* Yunus, M. (2003). *Banker To The Poor: Micro-Lending and the Battle Against World Poverty*. New York, Perseus Books. ($10.80 on Amazon)
* Da-dhan website http://www.sa-dhan.net/Inner.aspx?Others/ResourceCentre.htm

**Economic Systems**

* Myrdal, G. (1968). *Asian Drama: An Inquiry into the Poverty of the Nations*.
* Berger, Peter. (1987). *The Capitalist Revolution: Fifty Propositions About Prosperity, Equality and Liberty.* New York: Basic Books.
* Collier, P. (2007). *The Bottom Billion: Why the Poorest Countries are Failing and What Can be Done About It*. Oxford, Oxford University Press.

**Entrepreneurship**

* Burkett, Larry. (1998) *Business by the Book*. Crown Financial Seminar. By Horeb Print House. P. O. Box 5, Talakulam, Madurai-6125 002. Tamil Nadu, S. India.
* Dayao, Dinna Louise C. (2000) *Asian Business Wisdom.* John Wiley and Sons (Asia) Pte Ltd., 2 Clementi Loop, Singapore 129809
* *Handbook for Women Entrepreneurs*. (1991) The Foundation for Asia Management Development (FAMD), Sengokuyama, Tokyo, Japan. Printed in the Philippines.
* *Introduction to Entrepreneurship*. (1989) Small Enterprises Research and Development Foundation Inc. UP institute for Small Scale Industries.
* Resurreccion, Rex. (2004). *Called to Excel: Developing a Passion for Excellence in Your Workplace*. Church Strengthening Ministry, PO Box 2656, Makati City, Philippines

#### TUL 570 Field Supervision 1 &2

* Cournoyer, B (2007). *The Social Work Skills Workbook*, Brooks Cole. HV11.C786
* Sweitzer, H. F. and M. King (2003). *The Successful Internship: Transformation and Empowerment in Experiential Learning*, Wadsworth Publishing.

**Cross-Cultural Adaptation**

* O'Donnell, D. (1992). *Missionary Care - Counting the Cost for World Evangelization*. P O Box 40129 Pasadena California 91114, William Carey Library.

#### TUL 620 Leadership of Urban Poor Movements

There is nothing currently written with exactly this focus, but the following works lead in the direction of urban poor movement leadership.

* Petersen, Douglas. (1996). *Not by Might Nor by Power: A Pentecostal Theology of Social Concern in Latin America*. Oxford: Regnum Books.
* McGavran, Donald. (1970). *Understanding Church Growth*. Grand Rapids: Eerdmans.

**Urban Poor Missions Structures** that enable middle class workers to survive in working among the poor are examined in:

* Bessenecker, Scott. (2006). *The New Friars: The Emerging Movement Serving the World's Poor*. Downers Grove, IL: IVP.

**Revival Movements**

* Grigg, V. (2009). *The Spirit of Christ and the Postmodern City: Transformative Revival Among Auckland's Evangelicals and Pentecostals*. Auckland: Urban Leadership Foundation.
* Wallace, A.F.C. (1956). Revitalization Movements: Some Theoretical Considerations for Their Comparative Study. *American Anthropologist* (58), 264-281.

**Citywide Movement Leadership**

* Grigg, V. (2000). *Transforming Cities: An Urban Leadership Manual*. Auckand, Urban Leadership Foundation.
* Aldrich, Joe. (1992). *Prayer Summits*. Portland, OR: Multnomah Press.
* Silvoso, Ed. (1994). *That None Should Perish*. Ventura: Regal Books.
* Dawson, John. (1989). *Taking our Cities for God; How to Break Spiritual Strongholds* (pp. 89-97). Lake Mary, FL: Creation House.
* Garvin, M. (1998). *The Divine Art of Networking*. Gordon St, Poatina, Tasmania, Whitestone, Fusion Australia.

**Social Movements**

* Castells, M. (1983). *The City and Grassroots: A Cross-Cultural Theory of Urban Social Movements*, University of California Press.

**Secular Leadership Theories**

* Northouse, P. G. (2010). *Leadership: Theory and Practice*. Sage, Los Angeles.

#### TUL 630 Community Transformation

**Community Development Theory and Practice**

* Craig, Jenni M. (1997). *Servants Among the Poor* (pp. 124-146). Wellington: Servants to Asia's Urban Poor.
* Kretzmann, J. P. (1997). *Building communities from the inside out: A path toward finding and mobilizing a community’s assets*. ACTA Publications.
* Moffitt, Bob with Tesch, Karla.(2004). *If Jesus Were Mayor: How Your Local Church Can Transform Your Community*. Zondervan Bible Publisher.

**Theology**

* Linthicum R. (1991). *City of God, City of Satan*, Zondervan. Grand Rapids. Ml.

**Global Development**

* Sen, Armartya. (2000). *Development as Freedom*: Anchor Books.
* Sachs, Jeffrey. (2006). *The End of Poverty*: *Economic Possibilities for Our Time.* London: Penguin, (2006).
* Or Millenium Project. (2005). *Investing in Development: A Practical Plan to Achieve the Millenium Development Goals.* New York

#### TUL 640 Entrepreneurial & Organisational Leadership for Urban Poor Movement Leaders

Little has been written from the perspective of slum people and slum churchplanters

* Concepcion. Joey. (2006)*. Negosyo 50 Joey Concepcion’s Inspiring Entrepreneurial Stories*.ABS-CBN Publishing.
* Brinckerhoff, P. (2000). *Social entrepreneurship: The art of mission-based venture development*. Wiley Publishers. HD59.5 B75
* Malphurs, A. (1999). *Advanced strategic planning – A new model for church and ministry leaders.* Grand Rapids, MI: Baker
* Andringa, R. C. and T. W. Engstrom (1997). *Non-Profit Board Answer Book - Practical Guidelines for Board Members and Chief Executives*. Washington, D.C., National Centre for Non Profit Boards.
* A text on how to prepare a business plan.

#### TUL 650 Primary Health Care

* Werner, D .and Bower, B.(1982). *Helping Health Workers Learn*. The Hesperian Foundation. California, USA.
* Werner, D.,Thuman,C.,Maxwell,J. (1982). *Where There is No Doctor*. The Hesperian Foundation. California, USA.
* Galvez, Macario. (2005). *A Handbook on Children’s Diseases*. Orogem International Publishing Co., Inc.
* Medical Ambassadors Phil. Inc. (2007). Teaching Manual for Community Family Health care Providers/Promoters. Teaching Manual.
* Ram, Eric. (1995). *Transforming Health, Christian Approaches to Healing and Wholeness*. Marc, World Vision International.

**AIDS**

* Patrick Dickson, The Truth About AIDS - A Practical Christian Response, ACET International and Operation Mobilization.
* Ruben Granich and Jonathan Mermin, *HIV Health and Your Community - A Guide for Action*, The Hesperian Foundation, Berkeley, California, USA.
* The ABC Approach to Preventing Sexual Transmission of HIV: Common Questions and Answers, Christian Connections for International Health, Virginia, USA.
* REAP CD, South Africa

#### TUL 655 Advocacy, Urban Environment, Land Rights & Disaster Response

**Advocacy & Community Organization**

* Linthicum, R. (1991). *City of God, City of Satan: A Biblical Theology of the Urban Church*. Grand Rapids, MI, Zondervan.
* --- (1991). *Empowering the Poor: Community Organizing Among the City's "Rag, Tag, and Bobtail"*, MARC.
* Maggay, M. P. (1994). *Transforming Society*. Oxford: Regnum.
* Christian, Jayakumar. (1999). *God of the Empty-Handed*. Monrovia, CA: MARC.
* McAlpine, T. H. (1991). *Facing the Powers: What are the Options?* Monrovia: MARC.

**Land Rights Theology**

* Grigg, Viv. (1985/2004). *Biblical Reflections on Land and Land Rights*. Auckland: Urban Leadership Foundation.
* Brueggeman, Walter. (1977). *The Land*. Philadelphia: Fortress Press.
* Hengel, Martin. 1998. *Property and Riches in the Early Church*. Philadelphia: Fortress Press.

**Land Rights Theory**

* UN-Habitat (2007) *State of the World's Cities: Global Report on Human Settlements 2007*. Earthscan Publications.
* Or UN-HABITAT (2006). *State of the World's Cities 2006/7: The Millenium Development Goals and Urban Sustainability: 30 Years of Shaping the Habitat Agenda*, Earthscan.

**Land Rights Practice**

* Mukhija, V. (2003). *Squatters as Developers: Slum Redevelopment in Mumbai*. Aldershot, England and Burlington,USA, Ashgate Publishing. HT178.I42
* Mitlin, D. and D. Satterthwaite, Eds. (2004). *Empowering Squatter Citizens: Local Government, Civil Society and Urban Poverty Reduction*, Earthscan Publications.
* UNDP. (2003) [*Handbook on Best Practices: Security of Tenure and Access to Land*](file:///C:\Documents%20and%20Settings\All%20Users\Documents\My%20Webs\MA\Course%20Syllabi\UNlandtenure.pdf), Nairobi, UNDP. <http://www.cohre.org/mpframe.htm> (download and bind)

### Disaster Response

* auf der Heide, E. (1998). *Disaster Response: Principles of Preparation and Coordination,* Centre for Excellence in Disaster Management and Humanitarian Assistance. [www.orgmail2.coe-dhma.org/dr/Images/Main.swf](http://www.orgmail2.coe-dhma.org/dr/Images/Main.swf) (download and bind)
* Anderson, M. and P. J. Woodrow (1998). *Rising from the Ashes: Development Strategies in Time of Disaster*. London, Lynne Reimner Publ Inc.
* Jang, M. and J. Slead, Eds. (2000). *Complex Humanitarian Emergencies: Lessons from Practitioners*. Monrovia, World Vision.

#### TUL670 Research Project

Each country may have books on qualitative research and project writing. The following are recommended by Rich Slimbach:

* Denzin, N. and Y. Lincoln, Eds. (2005). *Handbook of Qualitative Research*, Sage Publications.
* Mitlin, D. and D. Satterthwaite, Eds. (2004). *Empowering Squatter Citizens: Local Government, Civil Society and Urban Poverty Reduction*, Earthscan Publications.
* Maxwell, J. (2004). *Qualitative Research Design*, 2nd Edn, Sage Publications.
* Mort, S. (1995). *Professional Report Writing*, Gower.